

Important Dates

Thursday 18th August - BTEC and EPQ results

Thursday 25th August - GCSE results

How will learners receive results?

For BTEC's with externally assessed components VLUK email results to learners from 10am on 18th August.

For GCSE learners have been given log in details to access their results directly via Results Plus.

Learners entered at external venues have been advised of individual arrangements to receive results.

Learners may have done better than planned, or did not receive the results they were hoping for and may be unsure of their next steps.

VLUK staff will be available on results day to provide support and advice, about results and careers guidance. Learners should email gcserevents2022@vluk.org and someone will contact them to discuss their results and/or provide support.

All results are issued on a provisional basis, they may be subject to amendments by an awarding body, e.g. through the published post-results services, prior to issuing certificates.

What next?

Following the receipt of results, and discussions with staff, learners may wish to consider requesting the return of their exam script or make an application to have their paper re-viewed if they think an error has been made.

For reviews of marking, clerical rechecking and access to scripts there are processes and deadlines to follow and charges may apply.

If a request for a review is made then learners should inform their university or college choices (if applicable) that a review of results has been requested. By informing them, they may be able to keep the learner's place open until the review has been completed.

An awarding body will not inform UCAS or others that a review of marking has been requested. However, it will advise UCAS of any grade change arising from a review.

Learners must be aware that following a review grades may go down as well as up.

Arrangements for requesting scripts, clerical rechecks, reviews of marking and reviews of moderation

Requests received after the deadline will not be accepted

Requesting Scripts

Learners will be provided with a form to complete to give their written consent to request a copy of their scripts and be advised of any costs for this.

The request must be received by the awarding body by **8th September 2022**.

Review of marking

Should the decision be made to request a review of marking this must be done by VLUK and not from learners or their parents directly with the exam board.

VLUK will advise learners/parents of the cost of a review and issue paperwork that must be completed giving written consent.

This is a post-results review of the original marking to ensure that the mark scheme has been applied correctly. A marking error can occur because of:

- an administrative error;
- a failure to apply the mark scheme where a task has only a 'right' or 'wrong' answer;
- an unreasonable exercise of academic judgement.

The awarding body will train its reviewers to conduct reviews of marking accurately and consistently. Reviewers will not re-mark the script. They will only act to correct any errors identified in the original marking.

The request must be received by the awarding body by **29 September 2022**.

The deadline for completion is within 20 calendar days of the awarding body receiving the request.

Review of moderation

Learner's marks may be lowered but their published subject grades will not be lowered in the series concerned.

This is a review of the original moderation to ensure that the assessment criteria have been fairly, reliably and consistently applied. It is not a re-moderation of candidates' work. The awarding body will have trained its reviewers to conduct reviews of moderation accurately and consistently.

The request must be received by the awarding body by **29 September 2022**.

The deadline for completion is up to 35 calendar days after the reviewer has received the original sample of work

- The review of moderation will be undertaken on the original sample of candidates' work.
- A review of moderation cannot be undertaken upon the work of an individual candidate or the work of candidates not in the original sample.

Appeals

In the circumstance where VLUK and learners, or their parents/carers, cannot agree as to whether a review of results should be submitted an appeal must be made.

Appeals can also be made following a review of results.

In deciding whether to support a review of results, VLUK will take account of all relevant factors and afford learners or their parents/carers a reasonable opportunity to express their views.

The JCQ publication *A guide to the awarding bodies' appeals processes* provides full details of the awarding bodies' appeals processes and the associated timescales.

Appeals must be made in writing and clearly state the grounds for appeal. Awarding bodies may charge a fee for appeals. This fee will be refunded if the appeal is upheld.

Appeals can be made on the ground that:

- an exam board did not apply its procedures consistently or that procedures were not followed properly and fairly

- There was an error in the original marking, or in the review of that marking - i.e. that:
 - an administrative error (such as adding up marks incorrectly) had not been corrected
 - the mark scheme was not properly applied
 - the mark could not have been given by a trained marker, who had appropriate subject knowledge, and who had exercised their academic judgement in a reasonable way
- There was an error in the original moderation, or in the review of that moderation - i.e. that:
 - an administrative error (such as adding up marks incorrectly) had not been corrected
 - any of the moderation decisions were unduly lenient or harsh
 - any of the moderation decisions were unreasonable, from the point of view of a moderator who had the appropriate subject knowledge and who had been trained to moderate the assessment
 - there was no rational basis for the moderation outcome

Appeals can also be made in respect of:

- decisions regarding requests for reasonable adjustments and special consideration
- decisions regarding actions taken following an investigation into malpractice or maladministration

The setting of a grade boundary cannot be the subject of an appeal.

Deadline for an appeal to be lodged is 30 calendar days from the receipt of the outcome.

If a learner or parent/carer wishes to make an appeal they should contact gemma.halsey@vluke.org who will respond within 5 working days with further details on the process that will be followed.